

STATEMENT OF TUITION ASSURANCE

Under the provisions of the Higher Education Support Act 2003 (HESA) and the associated Higher Education Provider Guidelines, Think: Colleges is required to provide a tuition assurance arrangement for persons, other than overseas students*, who are enrolled in higher education courses it offers. This requirement is to protect students in the event that Think: Colleges ceases to provide a course of study in which a student is enrolled. The meaning of 'ceasing to provide a course of study' is set out in the HEP Guidelines at:

<http://www.comlaw.gov.au/comlaw/management.nsf/lookupindexpagesbyid/IP200510176?OpenDocument>.

In the event that Think: Colleges ceases to provide a course of study in which a student is enrolled the student is entitled to a choice of:

- a) an offer of a place in a similar course of study with another higher education provider without any requirement to pay the other provider any student contribution or tuition fee for any replacement units (this is known as the "**Course Assurance Option**");

OR

- b) a refund of his or her up-front payments for any unit of study that the student commences but does not complete because Think: Colleges ceases to provide the course of study of which the unit forms part (this is known as the "**Student Contribution/Tuition Fee Repayment Option**")

Think: Colleges has met the tuition assurance requirements of the HESA through its current membership of the Australian Student Tuition Assurance Scheme (ASTAS) operated by the Australian Council for Private Education and Training (ACPET). Contact details for ACPET are:

Australian Council for Private Education and Training (ACPET)
NSW Office: Suite 12, Level 14, 329 Pitt Street, Sydney NSW Australia
PO Box Q1076, QVB Post Office, Sydney NSW 1230
Ph: 1800 657 644 Fax: 02 9264 4550
Email: acpet@acpet.edu.au

If Think: Colleges ceases to provide a course of study, ACPET will send a student enrolled in the course of study a Written Tuition Assurance Offer (the Offer) advising the student of the options available under the tuition assurance requirements. The Offer will include directions that the student must follow in order to notify ACPET of the choice they have made for each affected unit. ACPET will provide this Offer within twenty Business Days after it knows, or should now by reasonable enquiries that Think: Colleges has ceased to provide the course or study.

The course/s of study for which Think: Colleges has ACPET membership is/are:

Business and Communication Courses

- Diploma of Business
- Advanced Diploma of Business
- Advanced Diploma of Business (Advertising)
- Advanced Diploma of Business (Marketing)
- Advanced Diploma of Business (Public Relations)
- Advanced Diploma of Business (Event Management)
- Bachelor of Business
- Bachelor of Business (Public Relations)
- Bachelor of Business (Advertising)
- Bachelor of Business (Marketing)
- Bachelor of Business (Event Management)
- Bachelor of Communication (Journalism)

Hospitality and Tourism Courses

- Associate Degree in Hospitality Management
- Advanced Diploma of Business (Hospitality Management)
- Advanced Diploma of Business (Tourism Management)
- Bachelor of Business (Hospitality Management)
- Bachelor of Business (Tourism Management)

Applied Design Courses

- Diploma of Applied Design
- Associate Degree in Communication Design
- Associate Degree in Multimedia Design
- Associate Degree of Applied Design (Branded Environment)
- Associate Degree of Applied Design (Branded Fashion)
- Associate Degree of Applied Design (Commercial Interior)
- Associate Degree of Applied Design (Communication)
- Associate Degree of Applied Design (Digital Media)
- Associate Degree of Applied Design (Residential Interior)
- Bachelor of Applied Design (Communication)
- Bachelor of Applied Design (Branded Environment)
- Bachelor of Applied Design (Branded Fashion)
- Bachelor of Applied Design (Commercial Interior)
- Bachelor of Applied Design (Digital Media)
- Bachelor of Applied Design (Residential Interior)

Health Science Courses

- Bachelor of Health Science - Chinese Medicine
- Bachelor of Health Science - Myotherapy
- Bachelor of Health Science - Naturopathy

Counselling and Applied Social Science Courses

- Diploma of Applied Social Science
- Associate Degree of Applied Social Science (Community Services)
- Associate Degree of Applied Social Science (Counselling)
- Associate Degree of Applied Social Science (Human Resource Management)
- Associate Degree of Applied Social Science (Leadership Development)
- Bachelor of Applied Social Science (Community Services)
- Bachelor of Applied Social Science (Counselling)
- Bachelor of Applied Social Science (Human Resource Management)
- Bachelor of Applied Social Science (Leadership Development)
- Bachelor of Counselling and Human Change
- Graduate Certificate in Counselling
- Graduate Diploma of Counselling
- Graduate Diploma of Counselling and Psychotherapy
- Master of Counselling and Applied Psychotherapy

This *Statement of Tuition Assurance* will be provided to current and prospective students in the Student Handbook and on our website <http://www.think.edu.au/fee-help>

A student may choose either:

The Course Assurance Option:

Under the course assurance option, a student will be offered a place in a similar course of study by ACPET. If the student accepts this option, ACPET will make all necessary arrangements to ensure a student is able to enrol with another higher education provider in the similar course of study. This offered course will lead to the same or a comparable qualification without any requirement on the part of the student to pay the other provider any student contribution or tuition fee for any replacement units (that is, units that the student had commenced but not completed because the course ceased to be offered). A student will receive full credit from the other provider for any units of study successfully completed at Think: Colleges.

The other provider nominated by ACPET may have different contribution amounts or tuition fees to the amounts or fees the student would have paid for units of study which were part of the course of study that Think: Colleges ceased to provide but which the student had not yet started studying.

A student is not obliged to enrol in a course of study with other provider offered by ACPET under the Course Assurance Option. However, if he/she enrolls with any other provider there is no obligation on that provider to offer full credit transfer for the units of study completed with Think: Colleges or to offer replacement/s unit free of charge.

OR

The Student Contribution/Tuition Fee Repayment Option

Under the Student Contribution/Tuition Fee Repayment Option, ACPET undertakes to pay the student the total of any up-front payments already paid by the student for any units of study the student has commenced but not completed because the course ceased to be offered. Students selecting this option will also have their SLE or FEE-HELP balance/s re-credited for the uncompleted units.

*See Education Services for Overseas Students Act 2002 for the definition of overseas student.